

Presentation

Presentation from the 2009 World Water Week in Stockholm
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WORLD
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WEEK

LESSONS LEARNT IN PROVIDING SUPPORT TO THE WATER OPERATORS PARTNERSHIP - AFRICA

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1. Key messages
2. Objectives and WSP role
3. Progress to date
4. Success factors
5. Future WSP role

Key Messages

- ❖ Commitment and local ownership by AfWA and ESAR is a key element for success
- ❖ Interest from utilities in the program is necessary.
- ❖ Sustainable funding is necessary to achieve the goals of WOP Africa
- ❖ Role of donors and other external support agencies should be limited to facilitation

WOP Objectives in Africa

- ❖ Promoting efficiency and financial stability in utilities in Africa
- ❖ Promoting South-South collaboration for capacity building
- ❖ Benchmarking – one of the important tools to achieve greater operational efficiency

- ❖ Supporting establishment of WOP - Africa:
 - *Managing on behalf of AfWA/ESAR the process of establishing WOP Africa*
 - *Facilitating mobilization of financial resources (jointly with AfWA/ESAR)*
 - *Carrying out utility performance assessments*

- ❖ Establishing WOP-Africa Secretariat:
 - *WSP has been working as defacto Secretariat since 2007*
 - *Rand Water has offered to house the Secretariat – MOU signed between Rand Water and AfWA/ESAR*
 - *Coordinator identified*
 - *Secretariat will be operational in October 2009*

❖ Mobilization of funding:

- *DFID: to carry out the utility assessments*
- *USAID: to provide running costs for the Secretariat*
- *AFDB considering request for support*

❖ Utility assessments:

- *134 utilities in 35 countries – technical, financial, human resources, as well as delivery of services to the poor*
- *Identified potential areas of peer-to-peer partnerships*

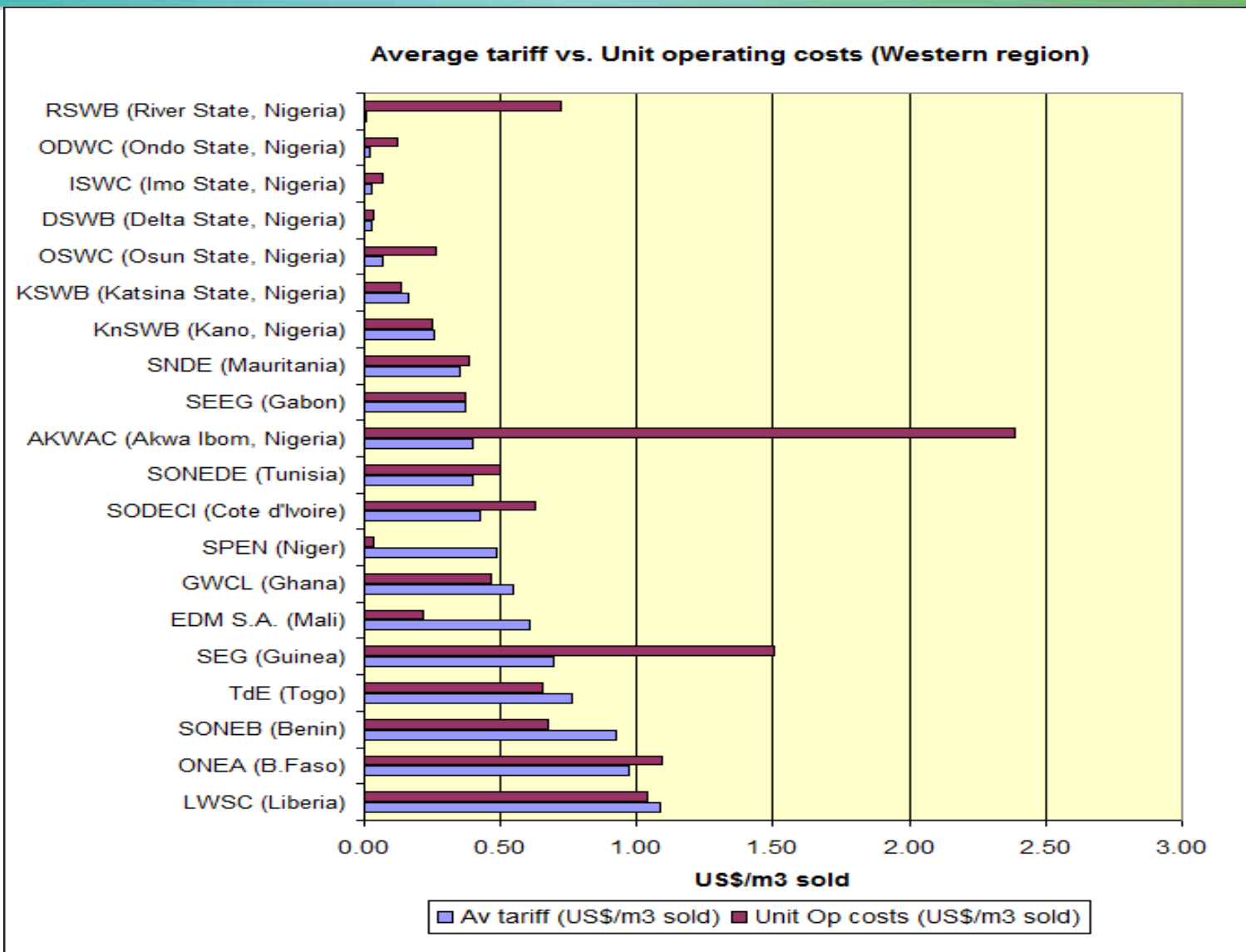
Main Findings from the Utility Assessments

- ❖ The major challenge is expanding coverage
- ❖ Inefficiencies are a major cause of low access
- ❖ Africa has a number of well-performing utilities & good practices
- ❖ There are partnerships already taking place to be scaled up
- ❖ Availability & reliability of performance data still a problem - MIS systems poorly designed, incomplete and/or not systematically updated

Example - performance levels of utilities in Africa

Indicator	Target for best performance*	Valid sample			Proportion of utilities making the best performer group (%)		
		Eastern	Western	Southern	Eastern	Western	Southern
Water coverage (%)	90	42	36	40	19%	8%	55%
Sewerage coverage (%)	82	11	5	22	0%	0%	50%
Metering level (%)	100	27	14	34	11%	50%	41%
NRW (%)	25	38	24	36	10%	46%	33%
Collection ratio (%) / period (month)	93/3	27	25	26	4%	8%	12%
Overall efficiency indicator (%)	66	34	20	24	18%	40%	25%

Example - tariffs vs. operating costs in West Africa



Success factors

- ❖ Availability of utility membership organizations – AfWA and ESAR to be owners & focal point of the WOP Africa program
- ❖ Collective effort from key stakeholders specifically AfWA, ESAR, WSP, UNHABITAT, IWA
- ❖ Demand from utilities for a WOP in Africa based on the agreed upon principles of operation
- ❖ Availability of Rand Water to host the Secretariat

Future WSP role

- ❖ WSP Africa will continue supporting the WOP Africa process through:
 - *Participation in shaping the policy direction of the program through membership of the Program Committee*
 - *Lead the theme on utility engagement on services to the urban poor*
 - *Immediately: Support utility assessments for 2009/10*

Thank You

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