

# Presentation

Presentation from the 2009 World Water Week in Stockholm  
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**WORLD**  
in Stockholm,  
August 16–22, 2009 **WATER**  
**WEEK**

**World Water Week 09, Stockholm**

**Water Operators Partnerships: Success Stories and Up-scaling**

# **THE GLOBAL WATER OPERATORS' PARTNERSHIPS ALLIANCE**

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# Global Water Operators' Partnership Alliance

## Water Operators Partnerships:

- The Global WOPs Alliance, hosted by UN-HABITAT, is an UNSGAB initiative within Hashimoto Action Plan
- The Alliance stakeholders common goal is strengthening peer to peer support amongst water operators
- Hashimoto principles (non-profit partnerships, inclusivity) are central to partnerships
- Partnerships to bring in needed expertise, networks, resources

# Global Water Operators' Partnership Alliance

## Water Operators Partnerships: The Right Kind of Support

**Custom Made**

**Cost effective**

**Accompaniment  
for change**

**Win-Win  
partnerships**

**From “efficiency”  
to “service  
Provision”**

**‘Inspiring’ by  
doing**

**Goal-oriented**

**Focus on  
public utilities**

# Global Water Operators' Partnership Alliance

## Building an Alliance of Partners

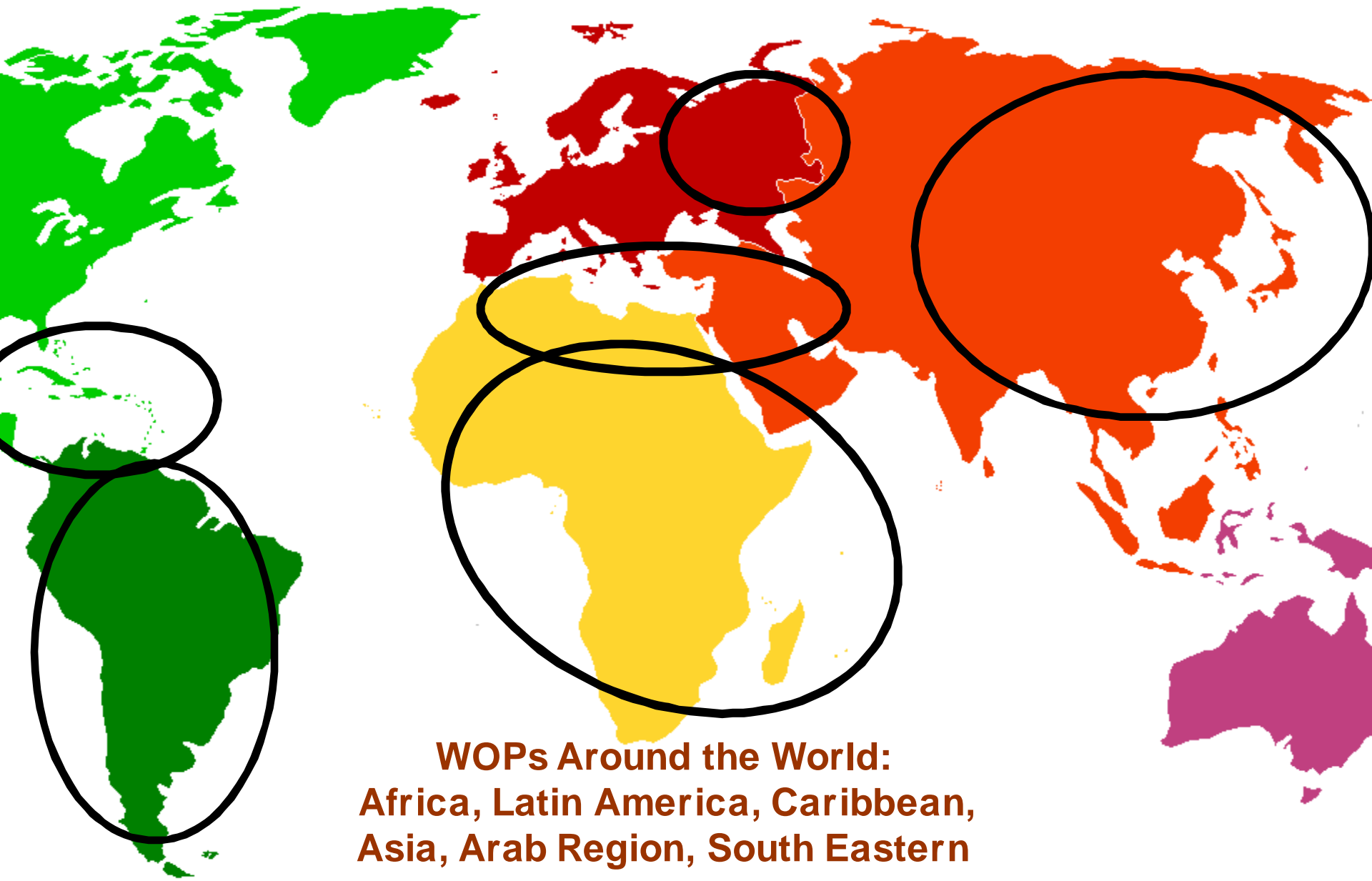


# Global Water Operators' Partnership Alliance

## What we do:

**The Global WOPs Alliance is not directing, but rather supporting and connecting processes**

- **Linking platforms and encouraging cooperation**
- **Promoting Hashimoto Principles**
- **Convening stakeholders**
- **Complementing with knowledge management & capacity building**
- **Raising awareness and political support worldwide**
- **Supporting inter- and intra- regional WOPs**



**WOPs Around the World:  
Africa, Latin America, Caribbean,  
Asia, Arab Region, South Eastern  
Europe,**

# Global Water Operators' Partnership Alliance

## Supporting regional WOPs

### Latin America and the Caribbean Region



#### 1.WOP-LAC

In partnership with IDB and IWA

Supporting WOPs / Twinning, Steering Committee, business plan implementation, regional matchmaking workshops

#### 2.Cari-WOP

Supporting establishment process (May, 2009 in Georgetown, Guyana)

In partnership with IADB, CDB, CWWA, and IWA

Supporting development of WOP mechanism + action plan

#### 3.Plataforma de Acuerdos de la Red Vida (PAL- platform)

Established contact for interaction between WOP-LAC and PAL

# Global Water Operators' Partnership Alliance

## Supporting regional WOPs Africa



### 1. WOP-Africa Self Assessment/Benchmarking report

Strengths and weaknesses identified

Basis of future WOPs activities + basis of the pilot online matchmaking platform

### 2. Support to WOP Africa

WOPs / Study tours

WOP Africa Coordinator

3-year business plan and funding proposal

# Global Water Operators' Partnership Alliance

## Supporting regional WOPs

### Arab Region

#### ACWUA :

Contacts established to initiate peer-to-peer exchanges + support capacity building



### South East Europe

#### WOP-SEE meeting in November 2009,

with UN-WATER, UNU - DPC and the Bulgarian Water Association, to establish a WOP platform for the region

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## Supporting regional WOPs Asia



1. Creating linkages with regional WOP platforms:
2. Singapore Water Week :  
June 2009. discussions with WaterLinks, ADB, and IWA to support twinings
3. Pacific WOP platform:  
Initiated the establishment of a platform for the region in collaboration with IWA, PWWA, ADB, and SOPAC
4. Japanese Cooperation :  
Involving Japanese utilities as mentor utilities



# Global Water Operators' Partnership Alliance

## Knowledge Management



### 1. Water Operator's Partnership 'guidebook'

In partnership with IWA and VITENS

### 2. GRUBS

Geo-referenced utility benchmarking data

Mapping of the data collected through the WOP-Africa self-assessment survey

utility partners to connect with one another directly

### 3. SWIM

Compiling geo-referenced data in the broader Nairobi service area including slums and informal settlements

Planning tool and for evaluating the pro-poor performance of utilities

## Financial Guidance

### 1. Public Utilities Advisory and Financing Facility (PUAFF)

Developed a concept in partnership with WaterAid

Aiming at helping public utilities finance priority small-scale pre-investment plans; implementation of Performance Improvement Plans resulting from WOPs

### 2. Highlighting of existing financial and legal mechanisms

In support of WOPs at national or sub-national level in Northern countries

# Global Water Operators' Partnership Alliance

## Capacity Building Support for WOPs

### 1. Water Safety Plans

Training in Johannesburg, September, 2009, hosted by Rand Water  
Partners: GWOPA, Rand Water, Cap-Net, IWA and AfWA

### 2. Water Loss Reduction

With UNU-DPC + the Bulgarian Water Association, Sofia, November 2009



# Global WOPS Alliance LOGO CONTEST

## Send us your IMAGE of Water Operators' Partnerships!

**1. How to enter: by e-mail to [logo.wateroperators@unhabitat](mailto:logo.wateroperators@unhabitat)**

**2. Entry period: from August 25 to October 31, 2009**

**3. Announcement of the winner: early 2010**

**4. Prize: to be announced on the website**

**5. Selection process:**

**20 works will be selected as preliminary finalists.**

**A panel comprised of GWOPA – SC members, graphic designers, and water experts will select 3 finalists, from which the GWOPA Steering Committee will select the winner.**



# Thank you for your attention !

**Global WOPs Alliance**

<http://www.unhabitat.org>